



Date:

Re: Requesting Your Help – Fill out and Return Survey

Dear Resident,

A key part of the Riverwoods Village Board of Trustees (BOT) responsibilities is to understand and execute programs that maintain, add value, or improve various aspects of Village life. Given limited Village resources, it's important for the BOT from time-to-time to gain information from residents so they can better understand their situations, challenges, and how to best meet their needs.

Currently, the BOT is reaching out with a survey about residential wells, municipal water, and more. Your honest and candid opinions and feedback is critical to help the BOT determine if there are any next steps and/or help them make any decisions regarding this subject area.

It's important to note that only one survey from each household will be accepted and that the information collected by the survey will be anonymous.

The survey should take about 10 minutes to complete. Once you've completed the survey, please return it to the Village using the enclosed return envelope.

Thank you in advance for your time and input.

Please provide some background information on your household

How long have you lived in Riverwoods?	<input type="checkbox"/> < 5 years	<input type="checkbox"/> 5 – 10 years	<input type="checkbox"/> 11 – 15 years	<input type="checkbox"/> > 15 years
Are there children or other dependents (18 years or younger) living in your household?	<input type="checkbox"/> Yes		<input type="checkbox"/> No	

Please tell us about your experience with your residential well.

Is your well your primary source for drinking water?	<input type="checkbox"/> Yes		<input type="checkbox"/> No	
Do you have back-up power for your well if there is a ComEd power outage?	<input type="checkbox"/> Yes		<input type="checkbox"/> No	
Do you condition your well water (i.e., treat for water hardness, remove heavy metals, etc.)?	<input type="checkbox"/> Yes		<input type="checkbox"/> No	
When was the last time you had your well water tested to ensure it is safe for residential use?	<input type="checkbox"/> Within the last 12 months	<input type="checkbox"/> 3 – 5 years ago	<input type="checkbox"/> Not since I moved in (>5 years)	
How old is your well system (base your answer on the youngest component of the system – pump, pressure tank, etc.)?	<input type="checkbox"/> < 5 years	<input type="checkbox"/> 5 – 10 years	<input type="checkbox"/> 11 – 15 years	<input type="checkbox"/> > 15 years
Who services your residential well?	<input type="checkbox"/> Schwall	<input type="checkbox"/> Other	<input type="checkbox"/> I service it myself	
On average, how much do you spend per year maintaining and conditioning your well water? (Please include costs for servicing, consumables, electricity, bottled drinking water, etc.)	<input type="checkbox"/> \$500 or less	<input type="checkbox"/> \$501 - \$1000	<input type="checkbox"/> \$1001 - \$2000	<input type="checkbox"/> >\$2000
How much would you expect to spend if you had to replace or rehab your well?	<input type="checkbox"/> \$10,000 or less	<input type="checkbox"/> \$20,000	<input type="checkbox"/> \$30,000	<input type="checkbox"/> >\$30,000
Have you had to replace a major home appliance/mechanical due to the impact of well water? (Washing machine, dish washer, ice maker, faucets, plumbing, water heater, etc.)?	<input type="checkbox"/> Yes		<input type="checkbox"/> No	
Beyond regular household water usage, do you have any additional significant water usage? (For example, maintaining horses or other livestock, swimming pools or hot tubs, extensive garden or landscaping)?	<input type="checkbox"/> Yes		<input type="checkbox"/> No	
Does your residential well meet all of your needs for water?	<input type="checkbox"/> Yes		<input type="checkbox"/> No	
Is there a fire hydrant within 1000 feet of your home?	<input type="checkbox"/> Yes		<input type="checkbox"/> No	

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Tell us about your thoughts/opinions on municipal water.

Throughout this survey the term “municipal water” will be used to mean residential access to Lake Michigan water by installing water mains and providing water main access points.

1. If the cost of installing municipal water was \$0 would you want municipal water?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Undecided								
2. If you answered Yes or Undecided to Question 1, please check all that apply as a key factor in your opinion	<table border="0"> <tr> <td data-bbox="618 415 1073 527"> <input type="checkbox"/> I want a more reliable and sustainable source of water than well water </td> <td data-bbox="1073 415 1523 527"> <input type="checkbox"/> Lake Michigan water is better than well water in terms of taste and/or quality </td> </tr> <tr> <td data-bbox="618 527 1073 638"> <input type="checkbox"/> I don't like losing household water when the power goes out </td> <td data-bbox="1073 527 1523 638"> <input type="checkbox"/> I want the added fire safety (i.e., fire hydrants) and reduced home insurance costs </td> </tr> <tr> <td data-bbox="618 638 1073 709"> <input type="checkbox"/> Maintaining a well is too expensive </td> <td data-bbox="1073 638 1523 709"> <input type="checkbox"/> I want fluoridated water for me and my young children </td> </tr> <tr> <td colspan="2" data-bbox="618 709 1523 848"> <input type="checkbox"/> Other _____ </td> </tr> </table>			<input type="checkbox"/> I want a more reliable and sustainable source of water than well water	<input type="checkbox"/> Lake Michigan water is better than well water in terms of taste and/or quality	<input type="checkbox"/> I don't like losing household water when the power goes out	<input type="checkbox"/> I want the added fire safety (i.e., fire hydrants) and reduced home insurance costs	<input type="checkbox"/> Maintaining a well is too expensive	<input type="checkbox"/> I want fluoridated water for me and my young children	<input type="checkbox"/> Other _____	
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<input type="checkbox"/> Other _____											
3. If you answered No or Undecided to Question 1, please check all that apply as a key factor in your opinion	<table border="0"> <tr> <td data-bbox="618 848 1073 959"> <input type="checkbox"/> I prefer well water over lake water </td> <td data-bbox="1073 848 1523 959"> <input type="checkbox"/> I just installed a new well recently (between 2017 and 2022) </td> </tr> <tr> <td data-bbox="618 959 1073 1106"> <input type="checkbox"/> I have water conditioning systems and back-up power so there is no difference between well water and municipal water </td> <td data-bbox="1073 959 1523 1106"> <input type="checkbox"/> I don't want to pay a monthly water bill </td> </tr> <tr> <td data-bbox="618 1106 1073 1253"> <input type="checkbox"/> I am living on a fixed income and cannot afford the cost at any price of installing municipal water </td> <td data-bbox="1073 1106 1523 1253"> <input type="checkbox"/> I purchased my house because it had a residential well </td> </tr> <tr> <td colspan="2" data-bbox="618 1253 1523 1388"> <input type="checkbox"/> Other _____ </td> </tr> </table>			<input type="checkbox"/> I prefer well water over lake water	<input type="checkbox"/> I just installed a new well recently (between 2017 and 2022)	<input type="checkbox"/> I have water conditioning systems and back-up power so there is no difference between well water and municipal water	<input type="checkbox"/> I don't want to pay a monthly water bill	<input type="checkbox"/> I am living on a fixed income and cannot afford the cost at any price of installing municipal water	<input type="checkbox"/> I purchased my house because it had a residential well	<input type="checkbox"/> Other _____	
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<input type="checkbox"/> Other _____											
4. If you have the option to keep your residential well <u>and</u> have municipal water, would that change your answer for Question 1?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Undecided								

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Tell us how you think a municipal water project should be funded.

Financing for village infrastructure projects can draw funds from a variety of sources. If the funding sources listed in the table below were used to pay for a municipal water project, select the amount you think each funding source should contribute. Please check only 1 box in each row.

Funding Source	Amount of Funding to Contribute to Municipal Water Project		
Village “Rainy Day” Fund <i>Rainy Day funds draw off the Village’s general account. If the funds are spent, they are not replenished.</i>	<input type="checkbox"/> Main Source of Funding (at least 51%)	<input type="checkbox"/> Partial Source of Funding (25% or less)	<input type="checkbox"/> Do not use these funds
State or Federal Grants <i>Money designated only for infrastructure projects but does not need to be repaid.</i>	<input type="checkbox"/> Main Source of Funding (at least 51%)	<input type="checkbox"/> Partial Source of Funding (25% or less)	<input type="checkbox"/> Do not use these funds
Utility Fees <i>Cost for water mains would be distributed across all residents through higher water bills</i>	<input type="checkbox"/> Main Source of Funding (at least 51%)	<input type="checkbox"/> Partial Source of Funding (25% or less)	<input type="checkbox"/> Do not use these funds
Property Taxes <i>A Special Service Area charge would be added to your property tax bill for a fixed duration of time.</i>	<input type="checkbox"/> Main Source of Funding (at least 51%)	<input type="checkbox"/> Partial Source of Funding (25% or less)	<input type="checkbox"/> Do not use these funds

Previous Municipal Water Projects were funded by property taxes. Please tell us how much you would be willing pay in property taxes to support a Municipal Water Project.

If property taxes were used to pay for municipal water, what additional tax, on an annual basis, would you accept so the costs don’t exceed the benefits of having municipal water. Assume the additional tax would be the same amount each year for 10 years. (check only 1 box)	<input type="checkbox"/> \$0 (I oppose funding municipal water through property taxes)	<input type="checkbox"/> \$1000 - \$2000
	<input type="checkbox"/> \$2001 - \$3000	<input type="checkbox"/> \$3001 - \$4000
	<input type="checkbox"/> \$4001 - \$5000	<input type="checkbox"/> \$5001 - \$6000
If property taxes funded a municipal water project, would you prefer to spread the additional tax out over 20 years rather than 10 years to lower the annual tax burden?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If property taxes funded a municipal water project, would you prefer to accept a higher annual tax burden over 5 years rather than 10 years to shorten the duration of the additional tax?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
What are your impressions of municipal water?		
What do you think is the average monthly municipal water bill for a typical village resident? (Assume a typical resident does not have livestock, a pool or hot tub, or a large landscape irrigation system)	<input type="checkbox"/> \$35/month	<input type="checkbox"/> \$50/month
	<input type="checkbox"/> \$100/month	<input type="checkbox"/> \$150/month
Are you aware that fire hydrants are installed as part of any municipal water project?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Thank you for completing the survey. Please return the survey using the enclosed return envelope.